

Return Policy

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Return Policy

This document explains our ('CAP Inc.', 'we', 'us', 'our', or similar) position and specific conditions regarding your use of our Internet or 'web' site ('Site'), specifically the return of goods and services purchased through the Site. By purchasing any goods or services made available on this Site, you (the 'User', 'you', 'your', or similar) are agreeing to be bound by these terms. These terms supplement CAP Inc.'s Terms of Use agreement and must be read in conjunction with the Terms of Use.

References to 'CAP Inc.' in this document mean the Site owner and seller, Class Art Productions Inc., as well as its affiliates, subsidiaries, divisions, and operational designees.

Each time you use this Site and purchase goods/services on this Site, you should visit and review the then current Terms of Use and Return Policy that apply to your transactions and use of this Site. If you do not agree to be bound by the then current Terms of Use and Return Policy, your sole remedy is not to use this Site and to not purchase goods/services through this Site.

1. Returns / Exchanges

NO RETURNS. NO EXCHANGES on products past 30 days of sale date and proof of receipt is required. Discounted clearance items are considered final sale and cannot be returned or exchanged.

Any applicable returns and/or exchanges may be subject to a 25% re-stocking fee.

Returned or exchanged items must not be worn, altered or damaged and must have their original tags.

All shipping costs are the responsibility of the Buyer/Retailer.

The balance will be credited to an account within 5 business days of the reception of returned/exchanged items.

CAP Inc must authorize all returns and/or exchanges prior to the return.

CAP Inc is not responsible for the loss or delay of packages being returned and suggests using a shipping service that provides a tracking number and insurance.

United States: Returns from the US must be shipped via the United States Postal Service and clearly marked 'Returned Goods'-Valued at \$15.00 USD. Returns from the US shipped through companies other than USPS will be refused. We cannot accept couriers at our location.

International: CAP Inc does not accept returns from outside US and Canada.

On behalf of the Retailer, CAP Inc. will be responsible for handling exchanges and replacements on all product that is deemed defective due to manufacturing or hardware flaws. A review of 'broken'/chewed product is required by CAP Inc. prior to a decision being made, and the action taken (replacement, etc.) will be at the sole discretion of CAP Inc. Any replacements issued are a courtesy of CAP Inc. & Buddy Belt, and will be offered on a **one-time** basis.

2. Warranty

Buddy Belt – BB CAP Inc offers a **limited** lifetime warranty on any manufacturing or hardware defects for any leather Buddy Belt product. This warranty does not cover leather/material or hardware damage from normal wear and tear, nor will it cover damaged caused by chewing. Our products are constructed at our facility in downtown Toronto, Canada, with a double layer of leather, reinforced with adhesive and stitching. Every Buddy Belt product is tried and tested to ensure that the materials used are of the best quality- they are VERY strong and will not tear, rip or otherwise come apart, unless there is a defect in manufacturing or hardware, or from

negligence or misuse. If you suspect that your Buddy Belt product became damaged from a manufacturing or hardware defect, please notify the retailer you purchased from, or contact us directly. This warranty is directly related to and in accordance with the proper care of your harness and other topics covered on our FAQ page – www.buddy-belts.com/faq

*Please note that **crystals** or any other embellishments are not integral to the function and use of the harness and are only covered during our 14 day return period.

Retailers are advised to handle standard returns and exchanges on unused product, as per individual store policy (which may vary). Defective product warranty requests shall be handled exclusively by CAP Inc. No refunds will be issued by CAP Inc. on defective/returned product.

3. Privacy policy, Cookie Policy, and Return Policy

Please refer to our [Terms of Use](#). You agree that this Return Policy constitutes part of the Terms of Use.

4. Severability

If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

5. Other Information

- a. CAP Inc. conducts business from 2850 Lake Shore Boulevard West Etobicoke, ON M8V 4A1 Canada. Our telephone number is (647) 483-4231. Our e-mail is admin@buddy-belts.com
- b. You can download and print this agreement